

These Myddelton House Gardens - Afternoon Teas Terms and Conditions are incorporated into [Lee Valley Regional Park Authority's Standard Terms and Conditions of Sale](#), which apply to all purchases. Words defined in the Standard Terms and Conditions of Sale have the same meaning in these Myddelton House Gardens - Afternoon Teas Terms and Conditions.

1. Group bookings

In making a booking on behalf of a group, you are responsible for ensuring all group members comply with these Myddelton House Gardens - Afternoon Teas Terms and Conditions.

2. Table reservations

- 2.1. We respectfully ask that you are ready to be seated at the time of your reservation to ensure the best possible level of service to all of our customers. If you are running late, please notify us by telephone at your earliest convenience.
- 2.2. Should you arrive more than 15 minutes after your booking time, we reserve the right to offer your table to another customer.

3. Cancellation or rescheduling by you

- 3.1. If you wish to cancel your booking, the following terms apply:
 - 3.1.1. If you give us at least 7 days' notice, you will receive a full refund.
 - 3.1.2. If you give us less than 7 days' notice, fail to arrive for your booking, or arrive more than 15 minutes after your booking time and we cannot accommodate you due to other bookings, you are not entitled to a refund.
- 3.2. Subject to availability, you may reschedule your booking by giving us at least 7 days' notice. If the required notice is not given, any attempted rescheduling will be treated as a cancellation to which the provisions of clause 3.1.2 apply.

4. Reduction in numbers

- 4.1. If you give us at least 7 days' notice of a reduction in the number of guests to which the booking relates, we will refund you the price paid in respect of the person or persons who shall not be attending.
- 4.2. If you give us less than 7 days' notice of a reduction in the number of persons attending, no refunds shall be given.

5. Cancellation by us

- 5.1. Every attempt will be made to ensure that your booking goes ahead as scheduled. However, the Authority reserves the right to cancel bookings and/or close Myddelton House Gardens at any time and without notice in the following instances:
 - 5.1.1. where we consider there to be unmanageable risks; and
 - 5.1.2. due to any other factors beyond our control.
- 5.2. If we cancel your booking or close Myddelton House Gardens in accordance with the provisions of these Myddelton House Gardens - Afternoon Teas Terms and Conditions we will, in the first instance, offer you an alternative date for your booking. If you do not wish to reschedule the booking, we will give you a full refund.
- 5.3. The Authority will not accept liability for any other costs howsoever arising incurred by you or any other person in connection with your booking.

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6. Dietary requirements

It is essential that we are notified of any specific dietary requirements at the time of your booking to ensure that we can cater for you appropriately.

The Authority reserves the right to amend these Myddelton House Gardens - Afternoon Teas Terms and Conditions from time to time and without notice.