

These Golf Course Terms and Conditions are incorporated into the Authority's [Standard Terms and Conditions of Sale](#) which apply to all purchases. Words defined in the Standard Terms and Conditions of Sale have the same meaning in these Golf Course Terms and Conditions. If you are unsure as to whether you are able to take part in any activity, or you have any questions concerning these Golf Course Terms and Conditions, please contact us before booking.

For the purpose of these Golf Course Terms and Conditions:

- Golf Course means the whole of the Lee Valley Golf Course at, 61 Meridian Way,
- Edmonton N9 0AR and all internal and surrounding areas owned, occupied or used by the Authority.
- you means the customer, being any person taking part in any activity at the Golf Course.
- Members means members of the Golf Course.

## 1. Important Notices

- 1.1 Playing Golf carries inherent risks whilst on the course, for example the possibility of being hit by stray golf balls. You accept these risks and are responsible for your own actions and involvement.
- 1.2 By playing on the golf course, you have accepted, and agreed to comply with, these Golf Course Terms and Conditions and all general legal principles relating to participation in any risk based sport.
- 1.3 If you do not act in accordance with these Golf Course Terms and Conditions, you may be asked to leave the Golf Course without any entitlement to a refund.
- 1.4 In making a booking on behalf of a group, you are responsible for ensuring all group members comply with these Golf Course Terms and Conditions.

## 2. Booking tee off times

- 2.1 Booking your tee-off time online enables you to make a booking one day ahead of the standard booking terms of the Golf Course.
- 2.2 Details of all players must be entered by the person making the booking, and at the time of booking. If players are Members the members' card number of each Member player will be required at the time of booking. If this is not provided, then a standard visitor green fee will be applicable to the booking.
- 2.3 Two-ball bookings made online may at the discretion of the Golf Course staff, be paired up with other players.
- 2.4 Promotional rates (including but not limited to 2 for 1 Vouchers, concessionary rates (including junior and senior rates), and other promotional rates) as may be available from time to time are not applicable to online bookings with the exception of online only booking promotions as stated from time to time on the Golf Course website .
- 2.5 Only one tee-off time per day may be booked by any player.
- 2.6 Society or Corporate bookings cannot be made online and organisers of such events must contact the Golf Course directly.
- 2.7 On completion of your online booking you will receive an automatically generated emailed booking confirmation. If you do not receive this email, then please contact the Golf Course office. A print out of the confirmation email may be requested upon arrival at the Golf Course.

## 3. On Arrival at the Golf Course

All players that have made online bookings must check in at the Golf Shop at the Golf Course at least 20 minutes prior to their Tee-Off time and collect their receipt and green receipt. Players not in possession of a valid green receipt may be asked to leave the Golf Course by a Course Warden.

#### 4. Cancelling or re-scheduling a booking

4.1 If you would like to cancel a booking, you just need to let us know by contacting us by email at [golf@leevalleypark.org.uk](mailto:golf@leevalleypark.org.uk) or by telephone to the Golf Course.

4.2 Where we receive a cancellation request, the applicable refund policy will depend on when the cancellation is received by the Golf Course:

Cancellation received	Refund policy
More than 24 hours' notice of cancellation given.	Payment will be transferred to a future booking date.
Less than 24 hours' notice of cancellation.	No entitlement to a refund.
'No Shows'	No entitlement to a refund.
Any cancellations made with less than 24 hours' notice or 'no shows' who are Season Ticket Holders.	No payment is required at the time of booking however this will be charged in full, and no refund is applicable.

#### 4. Course Closure

In the event that the Golf Course is closed whether due to adverse weather conditions or otherwise, and is deemed unplayable by the Golf Course Manager, then any payments made for bookings for play during the period of closure will be transferred to a future booking date for a booking of a similar value.

#### 5. Payment

Visitors – Full payment is required to complete an online booking by paying with a Debit or Credit Card.

Season Ticket Holders – Season Ticket Holder only bookings made online require no pre-payment. If a Season Ticket Holder makes an online booking for themselves and a visitor, then full payment for all visitors must be made at the time of booking.

All payments made in respect of online bookings are non-refundable and may only be transferred to another date in accordance with the policies referred to in clause 4 above.

#### 6. Young people

Children under the age of 14 not accompanied by a responsible adult are not allowed into the Golf Course.

#### 7. Golf Course Etiquette and guidance

In order to keep the golf courses in good condition and enable all players to enjoy their golf, please observe the following Golf Course rules:

7.1 You must follow any instructions given by our staff at the Golf Course, and any local signs or instructions given.

7.2 No buggies or trolleys may be taken onto the Tees or Greens.

7.3 Please be ready to play promptly as soon as players in front of you are out of range.

- 7.4 Please replace divots on Tees and Fairways.
- 7.5 Please rake over bunkers when leaving the bunker.
- 7.6 Please repair pitch marks made to the Greens.
- 7.7 Please leave the Green promptly after completing the hole.
- 7.8 Each player must have his or her own bag of clubs.
- 7.9 A Course Warden may at any time request players to produce their green fee receipt.
- 7.10 Food and drink may not be consumed whilst playing on the Golf Course.
- 7.11 Mobile Phones should be switched off whilst on the Golf Course.

**8. Bringing your own equipment**

- 8.1 If you choose to use your own golf clubs, you do so at your own risk and the Authority will not be liable for any damage or loss to either you or your equipment while you are using your equipment at the Golf Course.

**9. What to wear**

- 9.1 Please wear appropriate clothing for playing golf. We recommend that all players should wear golf shoes, with spikes, as the course may be slippery and/or unlevel. If in any doubt about this, please contact the Golf Course in advance for advice.

**10. Golf Course policies and information**

- 10.1 Smoking (including electronic cigarettes or any other artificial cigarettes or smoking devices) is not permitted anywhere within the Golf Course.
- 10.2 No dogs may be brought into the Golf Course.
- 10.3 With the exception of Golf Bags all bags and other personal belongings should not be brought onto the Golf Course.
- 10.4 The Authority accepts no responsibility for the loss, theft or damage to any personal items brought into the Golf Course and left unattended.
- 10.5 You may be refused admission or ejected from the Golf Course if, in the opinion of the Golf Course Manager your presence poses a risk to the safety of the public or to yourself, causes damage to the venue, and/or affects the enjoyment of the activity/event participants and/or disrupts the activity/event (for example: you are (or appear to be) drunk, abusive, threatening, behaving anti-socially, carrying an weapon or illegal substance, failing to comply with reasonable requests by the Golf Course staff.

**11. Your responsibilities**

- 11.1 Please follow all health and safety, safety and information signs displayed around the Golf Course.
- 11.2 Any accidents or incidents must be reported to a member of our staff before you leave the Golf Course.
- 11.3 Please treat the Authority's property and facilities with care at all times. Any equipment hired from us remains your responsibility until you have returned it.
- 11.4 Please do not leave any items unattended around the Golf Course or the Golf Course.

**12. Respecting our staff and other customers**

- 12.1 The Authority may operate other activities simultaneously at the Golf Course and therefore the facility is shared by a range of different customer groups. Please respect other customers and be aware of your surroundings.
- 12.2 Please do not distract other customers while they are playing or participating in an alternative activity.
- 12.3 Dangerous or threatening behaviour will not be tolerated. If you are part of a group which causes a disturbance, the group will be treated as one and our staff will have the right to remove the whole group from the Golf Course and no refunds will be given.

The Authority reserves the right to amend these Golf Course Terms and Conditions from time to time and without notice.